



SCREENGUARD Stainless Steel Mesh Security System Warranty

Darley Aluminium Pty Ltd ACN 076 364 657 ("Darley") warrants to the purchaser ("Customer") of Screenguard components and products ("Products") from a Darley approved Screenguard door fabricator that the products purchased well be free from defects in material for a period of 10 years from the date of purchase ("Warranty Period"). This warranty is not transferable.

Darley's obligation under this Warranty, and subject to approval of the claim by Darley or their duly appointed representatives, is limited to repair or replace the component(s) deemed to be defective. If a replacement part is supplied, the Warranty Period remains based on the original date of purchase of the product by the Customer.

To make a warranty claim under this Warranty, the Customer must;

1. Inform Darley as soon as the warranty claim arises by contacting the security door fabricator that supplied and installed the Products ("Security Door Fabricator") within 30 days after the defect in the Product becomes apparent to explain the circumstances of your claim and to arrange a service call.
2. Provide the Security Door Fabricator / Darley with proof of purchase of the Product. The original sales receipt is your best proof of purchase.
3. The Security Door Fabricator / Darley will make its own evaluation of the fault stated by the Customer before any warranty claim is accepted and the Customer must provide reasonable opportunity for the Security Door Fabricator / Darley to inspect the Product after a warranty claim is made.

The application of this Warranty is subject to the following conditions;

1. The customer being registered with the Security Door Fabricator by completing and returning the detachable portion of this document supplied at the time of the installation;
2. The product being operated in accordance with the operating instructions;
3. The product being maintained in accordance with Darley`s preventative care and maintenance guide. Proof of maintenance and service must be demonstrated and provided on request.
4. The product must be fabricated and installed in accordance with the ScreenGuard Fabrication manual.

In addition to the above, this Warranty does not cover;

1. Extra charges such as travel and after hours call outs;
2. Fair wear and tear;
3. The correction of any non-Product fault or problem;
4. Any alteration to the Product in any way;
5. Damage or problems or unsatisfactory performance caused by non compliance by the Customer with Darley`s preventative care and maintenance guide or inappropriate cleaning of the Product;
6. Damage or problems or unsatisfactory performance caused by the use of an accessory, component or Product not supplied by Darley;
7. Damage or problems or unsatisfactory performance caused by storm, fire, flood, hail, atmospheric fall out, vandalism, misuse, negligence, Acts of God, earthquake, war, vermin, foreign matter entering the Product (e.g. dirt, sand, salt, moisture) or any other outside agency;
8. Damage caused by person other than Security Door Fabricator / Darley personnel while assessing the Product of any reason;
9. Any accessory item including any locks, handles, rollers, hinges and door closers supplied with the Product as these would be subject to warranty by the relevant manufacturer and supplier;
10. To the extent permissible by law, any incident or consequential damage (whether structural or otherwise) or failure due to accidental damage, impact, misuse, or negligence of any third party.

To the extent permitted by law, all costs of disposal, re-installation, cartage, freight, kilometre expenses, travel and insurance associated with this Warranty are to be paid by the claimant including all costs of Security Door Fabricator /Darley in attending to the assessment of the warranty claim where the defect is not covered by this Warranty.

SCREENGUARD.COM.AU

SYDNEY HEAD OFFICE

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STAINLESS STEEL SECURITY MESH SYSTEM

Protect your family and your view



The following statement applies if the supply of the Products to Customer sale as defined in the Australian Consumer Law. In this statement, 'Our' means Darley, 'goods' means; products' and 'you' means 'Customer';

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement to refunds for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To the extent permitted by law, all other warranties whether implied or otherwise, not set out in these warranty terms and conditions are excluded and Darley is not liable in contract, tort (including without limitation, negligence or breach of statutory duty) or otherwise to compensate you for;

1. Any increased costs or expenses;
2. Any loss or profit, revenue, business, contracts or anticipated savings;
3. Any loss of expense resulting from a claim by a third party;
4. Any special, indirect or consequential loss or damage of any nature whatsoever caused by the Company's failure in complying with any obligations.

The benefits given to you in this Warranty are in addition to other rights and remedies under law in relation to the Products to which this Warranty applies.

This Warranty is not applicable outside Australia.

Care & Maintenance Recommendations

Central within the ScreenGuard Security System is woven high tensile 316 grade stainless steel mesh and architectural aluminium framing. The woven design of the mesh in particular can attract impurities, salt and other contaminated particularly in corrosive and heavy industrial areas.

The ScreenGuard Security System will require regular maintenance to enhance its pristine appearance and prolong product life. Dependent upon the proximity from coastal beachfront, tidal waters and heavy industrial areas will determine the cleaning frequency.

PowaWash is a biodegradable. Environmentally friendly, tired and proven washing formula. Mix three caps of Powawash with every litre of water. Recommend use of a soft brush or non abrasive cloth, apply Powawash, following by a clean water rinse.

Failure to comply with this cleaning schedule will void the ScreenGuard 10 year Warranty.

ENVIRONMENT	DEFINITION	FREQUENCY
Mild	15km from coastal / rural / suburban areas	Every 6 months
Moderate	10km from coastal / high traffic areas	Every 3 months
Severe / Coastal	5km from coastal / marine / heavy industrial areas	Every 2 weeks

ScreenGuard PowaWash Concentrate

Mix 3 caps (25mls) per litre of water. It is recommended to use a bristle brush or nonabrasive cloth, followed by a clean water rinse.

Non-toxic, biodegradable, user friendly, environmentally friendlier.

ScreenGuard Product Registration

To register your ScreenGuard product, please go to *Product Registration* section of the ScreenGuard website: <https://screenguard.com.au/>

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